



BEST DESKTOP AUTOMATION TOOL

# Upgrade Guide for WinAutomation v9: Instructions for existing customers and users

POWERED BY  
softomotive 



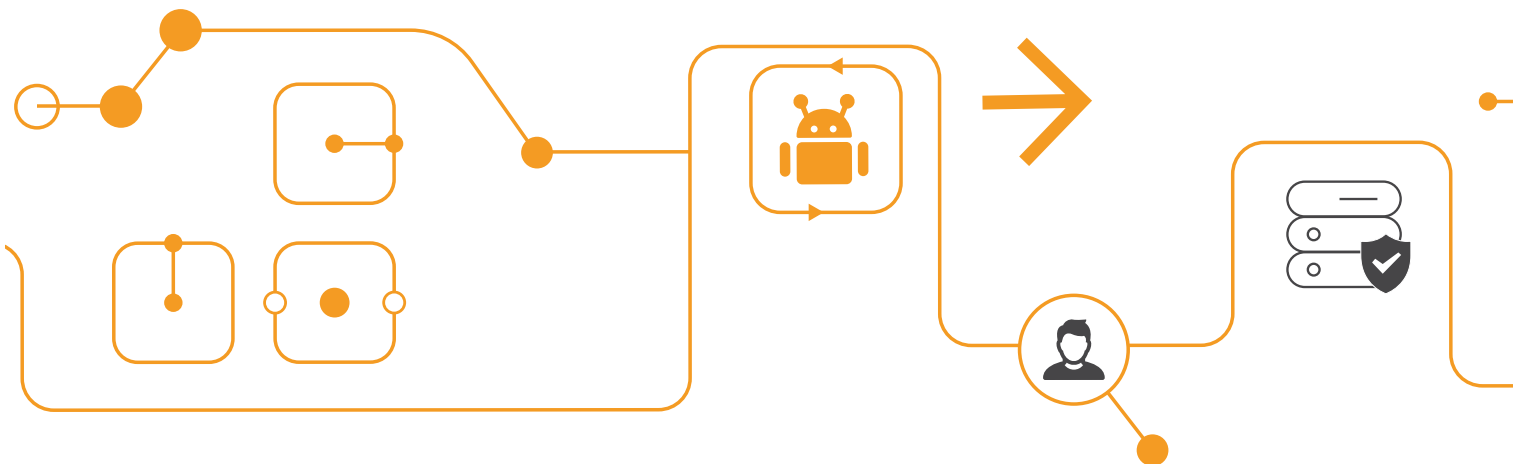
The purpose of this document is to explain how users can manage and upgrade their WinAutomation licenses. The full procedure is described for the following cases:

- Case 1: Users with WinAutomation Version 8 or older with inactive SAP
- Case 2: Users with WinAutomation Version 8 and active SAP
- Case 3: Users with an Expired WinAutomation Subscription

Upgrading your WinAutomation is done through the User Area, the portal where you can view and manage your existing licenses.

The screenshot shows the WinAutomation user login interface. At the top, there is a black navigation bar with the WinAutomation logo on the left, and links for 'Home', 'Product', and 'Support' in the center. On the right side of the navigation bar are two buttons: 'Download Trial' (orange) and 'Purchase' (white with a black border). Below the navigation bar, the page is titled 'User Login' and contains the instruction 'Please enter your details in the form below to login'. The form consists of two input fields: the first is for the username, with the placeholder text 'username@email.com', and the second is for the password, represented by a series of dots. Below the form is an orange 'Log in' button. At the bottom of the form area, there are two links: 'Lost password?' and 'Register', both in orange text.

If you have questions on how to upgrade, or would like assistance on managing your WinAutomation license, please contact [support@softomotive.com](mailto:support@softomotive.com)





# Case 1: Users with WinAutomation Version 8 or older with inactive SAP

Users who have a regular WinAutomation license of 8 or older and

- have no support plan extension (SAP or SSMP), or
- their support plan has expired before the release date of WinAutomation version 9

will need to manually upgrade their license and purchase a WinAutomation Subscription.

To upgrade their older WinAutomation license, click on the “Upgrade – switch to Subscription” button on the license you would like to upgrade.

**Your Licenses**

<p><b>WinAutomation Subscription</b></p> <p>Expired on 15 Jun 2019</p> <p>Assigned to: Unassigned <a href="#">Assign to User</a></p> <p>License Key: 3700cd21-9c10-4a0c-9585-b95080a28ed </p>	<a href="#">Renew Subscription</a>
<p><b>WinAutomation Subscription</b></p> <p>Valid until 15 Jun 2020</p> <p>Assigned to: Unassigned <a href="#">Assign to User</a></p> <p>License Key: 2280190c-4430-47d0-8a2e-b0c9c0b079d </p>	
<p><b>WinAutomation Subscription</b></p> <p>Valid until 15 Jun 2020</p> <p>Assigned to: Unassigned <a href="#">Assign to User</a></p> <p>License Key: 500ff0d5-19c4-4025-9b9c-b0c140f2a28b </p>	
<p><b>WinAutomation Professional Plus v7.0</b></p> <p>SAP: No</p> <p>Assigned to: Anonymous (machine id: 3331047c-34450a8b711288a07b055030907997850) <a href="#">Unassign License</a></p> <p>License Key: 30f2400-48e3-444d-b04b-13b0e5590ef </p>	<a href="#">Upgrade - switch to Subscription</a>

[Download WinAutomation](#) Latest ▾

In the following screen, you will be able to see the cost for yearly subscription.

## NOTES

Users in this category are offered a one-time discount for their first payment of the WinAutomation Subscription. To complete the payment process and activate their subscription, click on the “Renew Subscription” button.

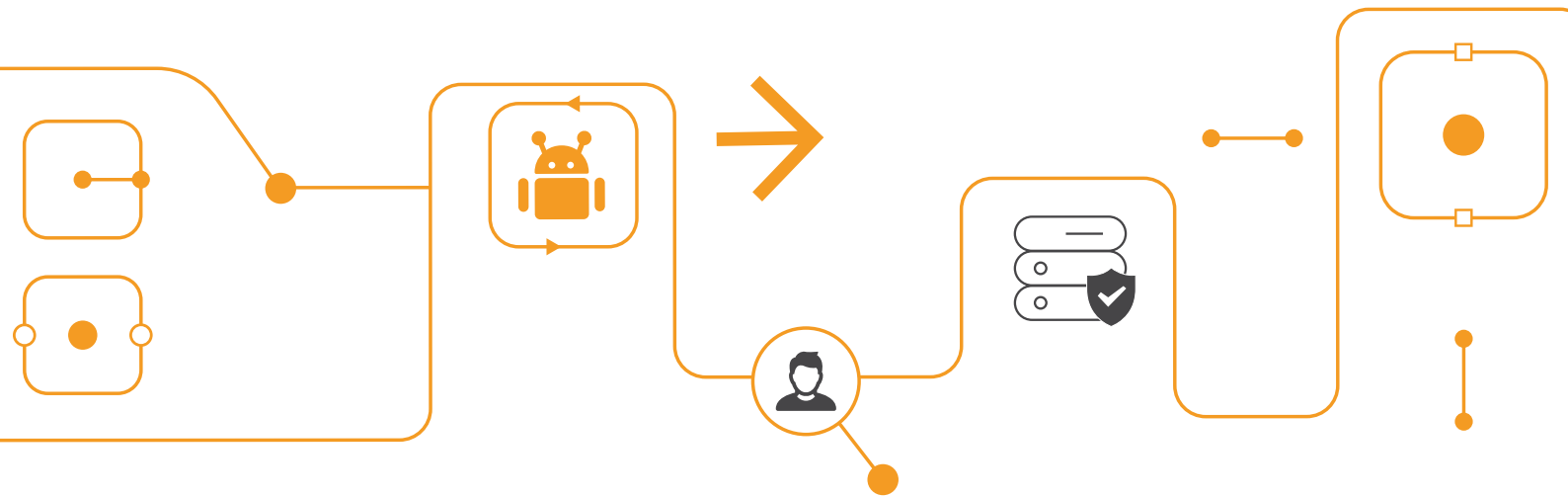


### 1-Year Subscription Renewal

Expiration Date	Quantity	Price	
N/A	1	\$499.00	
		<b>Total:</b>	\$499.00

[Renew Subscription](#)

If you have questions on how to upgrade, or would like assistance on managing your WinAutomation license, please contact [support@softomotive.com](mailto:support@softomotive.com)





# Case 2: Users with WinAutomation Version 8 and active SAP

Users with an active support plan (SAP, SSMP), either as part of version 8 purchase or bought separately, as of official release date of WinAutomation version 9, are eligible to upgrade to version 9 for free.

They will see their SAP version 8 become WinAutomation Subscription(1), with a link to download version 9, right below(2).

Note, that given version 9 requires a valid WinAutomation subscription, users will be able to use version 9 until the expiration date of the respective active SAP. To continue using version 9 after the SAP expiration date, users must renew their WinAutomation subscription.

Users who had an active support plan (SAP, SSMP) on the day of version 9 release are eligible for a one-time discount for their first payment towards a WinAutomation subscription as in the first case.

## Your Licenses

<p><b>WinAutomation Subscription</b> <span style="float: right;"><a href="#">Renew Subscription</a></span></p> <p><b>Expired on 15 Jun 2019</b></p> <p>Assigned to: Unassigned <a href="#">Assign to User</a></p> <p>License Key: 57800d21-9c10-4a0c-9585-b95c80a28f0d </p>	
<p><b>WinAutomation Subscription</b></p> <p>Valid until 15 Jun 2020</p> <p>Assigned to: Unassigned <a href="#">Assign to User</a></p> <p>License Key: 2280194c-4439-4c80-b24e-b8c3c3b08c7d </p>	<div style="border: 1px solid #ccc; padding: 5px; display: inline-block;">Active WinAutomation subscriptions</div> <div style="border: 2px solid red; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center; margin-top: 5px;">1</div>
<p><b>WinAutomation Subscription</b></p> <p>Valid until 15 Jun 2020</p> <p>Assigned to: Unassigned <a href="#">Assign to User</a></p> <p>License Key: 50e88f65-c9c4-4e25-9b3c-b8c1d6f2284b </p>	
<p><b>WinAutomation Professional Plus v7.0</b> <span style="float: right;"><a href="#">Upgrade - switch to Subscription</a></span></p> <p>SAP: No</p> <p>Assigned to: Anonymous (machine id: 3334943f34450ad8c114d86a028a558c894794583e) <a href="#">Unassign License</a></p> <p>License Key: 370f48c9-43e3-446d-b66b-238e9559d0ef </p>	

Download WinAutomation Latest

2

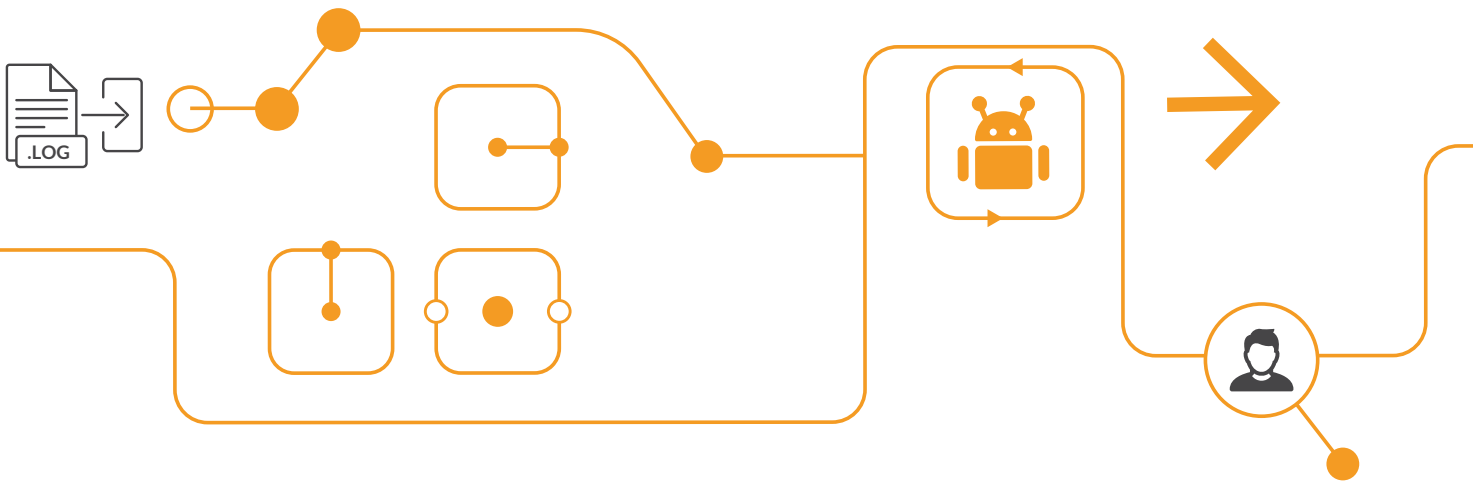


### 1-Year Subscription Renewal

Expiration Date	Quantity	Price	
N/A	1	\$499.00	
		<b>Total:</b>	<b>\$499.00</b>

[Renew Subscription](#)

If you have questions on how to upgrade, or would like assistance on managing your WinAutomation license, please contact [support@softomotive.com](mailto:support@softomotive.com)





# Case 3: Users with an Expired WinAutomation Subscription

Users whose WinAutomation license and subscription plan has expired, will need to manually extend their subscription. To extend a WinAutomation license subscription, click on the “Renew Subscription” button on the license you would like to renew.

## Your Licenses

<p><b>WinAutomation Subscription</b>                      Expired on 15 Jun 2019                      Assigned to: Unassigned <a href="#">Assign to User</a></p> <p>License Key: 37600d23-9c30-4a0e-9585-b95c80b2a2ed </p>	<div style="border: 2px solid red; padding: 2px; display: inline-block; color: red; font-weight: bold;">Renew Subscription</div>
<p><b>WinAutomation Subscription</b>                      Valid until 15 Jun 2020                      Assigned to: Unassigned <a href="#">Assign to User</a></p> <p>License Key: 228009a0-4439-4c80-b22e-b092b0b0c7d8 </p>	
<p><b>WinAutomation Subscription</b>                      Valid until 15 Jun 2020                      Assigned to: Unassigned <a href="#">Assign to User</a></p> <p>License Key: 506006a5-c5c4-4a25-9b3e-b0c240f2284b </p>	
<p><b>WinAutomation Professional Plus v7.0</b>                      SAP: No                      Assigned to: Anonymous (machine id: 3331042c34450a0b8c132d8a0e209530b0e979509a) <a href="#">Unassign License</a></p> <p>License Key: 300243c9-48e3-446d-b66b-238ae559000d </p>	<a href="#">Upgrade – switch to Subscription</a>

[Download WinAutomation](#) Latest

In the following screen you will be able to see the current market price for the yearly subscription plan. Click on the “Renew Subscription” button to proceed to finalizing the payment for the yearly subscription plan.

## 1-Year Subscription Renewal

Expiration Date	Quantity	Price
15 Jun 2019	1	\$1,068.00
		<b>Total:</b>
		<b>\$1,068.00</b>

Renew Subscription

If you have questions on how to upgrade, or would like assistance on managing your WinAutomation license, please contact [support@softomotive.com](mailto:support@softomotive.com)